



**IMPORTANT INFORMATION
FOR YOU REGARDING**

Small Group Coverage
from Blue Cross of California or
BC Life & Health Insurance Company*

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Dear Member:

We would like to take this opportunity to thank you for your membership and provide you with annual information regarding the valuable coverage your employer offers.

What’s new?

Healthy Living powered by WebMD – Use this new, convenient online tool to understand your health issues, get answers to your health questions, and make well-informed health care decisions. Go to **www.bluecrossca.com** and click on “Healthy Living” to get started now.

As a Blue Cross member, you have access to many **programs and services** that offer savings to you. For example, you can save up to 50% on health and wellness products and services offered by independent vendors and practitioners through our **HealthyExtensions** program. Choose laser vision correction, teeth whitening, gym memberships, massage therapy, weight loss programs, and even Club Med vacations. If you have diabetes, asthma or heart disease, our **Health Improvement Programs** are designed just for you. Expecting a baby? Our **Baby Connection** program complements your doctor’s recommended plan and helps you take positive steps to ensure a healthy pregnancy and delivery. Go to our Web site at **www.bluecrossca.com** for information on these programs and much more.

Do you have a language preference?

We’re in the process of assessing the language needs of our members. To help gather this information and explore offering future correspondence in other languages, please complete the enclosed form and return it to us at your earliest opportunity.

What if I have questions?

If you have any questions, please contact Blue Cross directly at **(800) 627-8797**. Our Customer Service representatives are here to assist you Monday through Friday, 8:30 am – 12:00 midnight.

As a valued Blue Cross member, you are connected to a wealth of resources, expertise and experience. And you can rely on our strong support and simple solutions, every step of the way.

Sincerely,



Steve Synott
General Manager, Small Group Services

Enclosures

*Coverage provided by either Blue Cross of California or BC Life & Health Insurance Company. Check your ID card for which company provides your coverage.

Blue Cross of California (BCC) and BC Life & Health Insurance Company (BCL&H) are Independent Licensees of the Blue Cross Association (BCA). The Blue Cross name and symbol are registered service marks of the BCA. High Deductible EPO Plan offered by BCC. Dental Net, Dental SelectHMO and Voluntary Dental Saver SelectHMO Plan offered by BCC. Silver 1000, Gold 1500, Gold Preferred 1500, Platinum 2000, Platinum Preferred 2000, Basic Option PPO, Standard Option PPO, High Option PPO, Fee-for-Service Dental plans and Voluntary PPO Dental Plan offered by BCL&H. SmileNet Dental Discount Program offered by BCL&H. Term Life and AD&D products offered by BCL&H. Workers’ Compensation coverage is provided through Employers Compensation Insurance Company. The WebMD Web site is owned and operated by WebMD Health Corp. WebMD Health Corp. is solely responsible for its Web site and is not affiliated with Blue Cross of California or any affiliate of Blue Cross of California.